

**Emergency information for EU citizens travelling to China on  
the occasion of the 2015 IAAF World Championships in  
Athletics on 22-30 August 2015 in Beijing**

**Disclaimer:**

The purpose of this brochure is to provide useful information to help EU citizens travelling to China for the IAAF World Championships in Athletics on 22-30 August in Beijing. It has been prepared by the European Union Member States' embassies and the European Union Delegation to China. While every care is taken to provide accurate and complete information, the authors do not assume any responsibility, including legal responsibility, as to the accuracy, reliability or completeness of the data included.

**Your Embassy and Consulate:**

All European Union Member States have an Embassy in Beijing. Many also have consulates in other cities. They will be able to give you help if you need it.

The contact address, numbers and website of your embassy and consulates in Beijing and other cities are listed in the Annex.

You say: "Please contact my Embassy!" Qing nin lianxi woguo de dashiguan. 请您联系我的大使馆!

**Emergency**

The general emergency number in case of accidents/incidents is 110. An English language service will also be available.

You say: "Please get the police!" Qing Nin zhao jingcha! Da yao yao ling! 请您找警察! 打 110!

**In case of loss of passport**

1) Report the loss to the nearest police station (Public Security Bureau "gongan paichusuo" 公安派出所). They will issue a police report and certificate (confirmation of loss report 护照报失证明). You can also obtain a standard version police report from a district police office (标准版报失证明)

2) Contact the Embassy for a temporary passport or emergency travel document for your return journey. You will need to bring the following documents to the Embassy:

- proof of identity (e.g. ID card, driver's licence, copy of your passport)
- passport photographs
- certificate of loss
- passport fee

3) A new “exit” visa needs to be issued. As soon as you have your new passport or travel document, you need to take it to the Exit and Entry Administration Office of the local Public Security Bureau (PSB), together with the note issued by the Embassy. Be aware that process of issuing an exit visa may take up to five working days.

### **Traffic accidents**

If you are involved in a traffic accident, however small, you should immediately stop, remain with the vehicle and wait for the police. Call general emergency number 110, or 122, and press 1 for English service. You should fully co-operate with the police. However, if you are required to sign any documents do so, but write clearly in your own language on the same page that you do not understand what you are signing.

### **Medical emergency**

To call a medical service you need to dial 120. Be aware, however, that only a Chinese language service is available. We therefore recommend contacting one of the international hospitals instead.

In Beijing you can also dial 999 (Red Cross)

You say: “Please call a doctor!” Qing Nin zhao yisheng! Da yao er ling! 请您找医生!打 120 !

### **Lost or stolen money**

In case of loss or theft of funds, you need to contact friends or family so that they can quickly transfer money to you through Western Union. The person depositing the money is given a reference number and you can collect the money by presenting your passport and quoting the reference number

### **Useful contacts**

#### **Police or Public Security Bureau:**

General emergency Number 110

#### **Exit & Entry Administration Office of the Beijing Public Security Bureau:**

2 Andingmen Avenue (East), Dongcheng District, Beijing  
(Southeast of BeiXiaoJie Bridge, 2nd Ring Road) 东城区安定门东大街 2 号（二环路北小街桥东南侧）。

Information desk Tel: (+86 010) 8402 0101

Customer Service Line Tel: (+86 010) 8401 5300 or 8401 5316

## **International hospitals:**

### **Beijing United Family Hospital**

北京和睦家医院

Address: 2 Jiang Tai Lu, Chaoyang District, Beijing 100016

北京朝阳区将台路 2 号

Tel: +86 (0)10 5927 7000

24hr Tel: +86 4008 919 191

Emergency Tel: +86 (0)10 5927 7120

Fax: +86 (0)10 5927 7200

Website: <http://beijing.ufh.com.cn>

### **SOS International**

Address: various locations across China

Tel: +86 (0)10 6462 9100 / 400 8180767

Website: [www.internationalsos.com](http://www.internationalsos.com)

Language capabilities include English, Mandarin, Cantonese, French, German, Japanese, Korean, Malay, Swedish, Afrikaans and Farsi.

### **Intech Eye Hospital**

英智眼科医院

Address: Pan Jia Yuan Da Sha, 12 Pan Jia Yuan Nan Li, Chaoyang District, Beijing

北京朝阳区潘家园南里 12 号潘家园大厦 5 层

Tel: +86 (0)10 6773 2909

24-hr English-speaking Tel: +86 (0)10 6771 5558

Website: [www.intecheye.com](http://www.intecheye.com)

### **Sino-Japanese Friendship Hospital**

中日友好医院

Address: Ying Hua Dong Lu, He Ping Li, Beijing 100029

北京和平里樱花东路

Tel: +86 (0)10 6422 2965 / 8420 5566 (operator) / 8420 5121 (International Department)

Fax: +86 (0)10 6422 2965

### **New Century International Children's Hospital**

北京新世纪国际儿童医院

Address: 56 Nan Li Shi Road., Xicheng District, Beijing (west side of the 2nd ring road)

北京西城区南礼士路 56 号 (西二环)

Tel: +86 (0)10 6802 5588

24-hr Emergency Tel: +86 (0)10 8804 6000

Fax: +86 (0)10 8804 6166

Website: [www.ncich.com.cn](http://www.ncich.com.cn)

### **Elite Dental Clinic**

Address: Boya International Center, Boya International Center Parking Lot, 1 Lize Middle 1st Rd, Chaoyang, Beijing, China, 100102

Phone: +86 10 8256 2566 / 8256 2568

## **WEBSITES**

- IAAF World Championships: <http://www.iaafbeijing2015.com/en/>
- Beijing PSB: [www.bjgaj.gov.cn](http://www.bjgaj.gov.cn)
- Western Union: [www.westernunion.com](http://www.westernunion.com)

**ANNEX: List of Member States' embassies and consulates in China:**

**AUSTRIA**

**Österreichische Botschaft Peking**

Jianguomenwai, Xiushui Nanjie 5  
Chinesisch: 奥地利使馆, 建国门外秀水南街 5 号  
100600 Peking, Volksrepublik China  
Telefon: +86 10 6532-2061  
Telefax: +86 10 6532-1505  
E-mail: [peking-ka@bmeia.gv.at](mailto:peking-ka@bmeia.gv.at)  
website: [www.bmeia.gv.at/peking](http://www.bmeia.gv.at/peking)

**Generalkonsulat Shanghai**

Qi Hua Tower, 3rd floor No. 3A 1375 Huai Hai Road  
Chinesisch: 奥地利驻上海领事馆, 淮海路 1375 号上海启华大厦 3 楼 A 座 Shanghai 200031  
Tel.: (+86/21) 6474-0268  
Fax: (+86/21) 6471-1554  
E-mail: [shanghai-gk@bmeia.gv.at](mailto:shanghai-gk@bmeia.gv.at)  
Website: <http://www.bmeia.gv.at/botschaft/gk-shanghai>  
Konsularbezirk: Stadt Shanghai, Provinzen Anhui, Jiangsu, Zhejiang

**Generalkonsulat Guangzhou:**

Unit 1202, Teem Tower, Teemall; 208 Tianhe Road, Tianhe District; 510620 Guangzhou  
Tel.: (+86) 20 85 16 0047  
Fax: (+86) 20 85 16 0601  
E-mail: [guangzhou@wko.at](mailto:guangzhou@wko.at)  
website: <https://www.wko.at/Content.Node/Dienststellenkontaktseite.html?orgid=22968>

**Generalkonsulat Hongkong**

2201 Chinachem Tower 34-37 Connaught Road Central, Hongkong  
Tel.: (+852) 2522-8086  
Fax: (+852) 2521-8773  
E-mail: [hongkong-gk@bmeia.gv.at](mailto:hongkong-gk@bmeia.gv.at)  
website: <http://www.bmeia.gv.at/botschaft/gk-hongkong>  
Konsularbezirk: Hongkong, Macao

**BELGIUM**

**Embassy of Belgium BEIJING**

6, San Li Tun Lu, Chaoyang  
100600 Beijing  
China  
+86 10 653 217 36  
For emergencies: +86 138 100 491 54  
[beijing@diplobel.fed.be](mailto:beijing@diplobel.fed.be)  
<http://diplomatie.belgium.be/china/>

**Consulat General GUANGZHOU**

R&F Center, Unit 2, 7th Floor - 10 Huaxia Lu - Zhujiang Xin Cheng, Tianhe District  
510623 Guangzhou  
China  
+86 20 387 723 51  
+86 20 387 723 56  
+86 20 387 723 53  
For emergencies: +86 139 251 018 34  
[guangzhou@diplobel.fed.be](mailto:guangzhou@diplobel.fed.be)  
<http://diplomatie.belgium.be/china/>

**Consulate General SHANGHAI**

Wu Yi Lu, 127  
200050 Shanghai  
China  
+86 21 643 766 28  
+86 21 643 765 79

+86 21 643 767 72  
+86 21 643 770 41  
For emergencies: +86 139 016 561 17  
[Shanghai@diplobel.fed.be](mailto:Shanghai@diplobel.fed.be)  
<http://diplomatie.belgium.be/china/>

**Consulate General HONGKONG**

9/F St. John's Building 33 Garden Road Central  
Hongkong  
China  
+852 252 431 11  
+852 286 859 97  
For emergencies: +852 909 254 46  
For emergencies: +852 919 693 01  
[HongKong@diplobel.fed.be](mailto:HongKong@diplobel.fed.be)  
[http://diplomatie.belgium.be/hong\\_kong/](http://diplomatie.belgium.be/hong_kong/)

**BULGARIA**

**Embassy of the Republic of Bulgaria in Beijing:**

Address: No. 4, Xiu Shui Bei Jie, Jian Guo Men Wai, Beijing 100600, China.  
Tel: 6532-1916; 6532-1946.  
Fax: 6532-4502.  
Web page: <http://www.mfa.bg/Beijing>  
E-mail: [bulemb@public.bta.net.cn](mailto:bulemb@public.bta.net.cn)

**Consulate General of the Republic of Bulgaria in Shanghai**

Address: 7K, Hongqiao Buisness Center, No. 2272 Hongqiao Road, Shanghai 200336  
Tel: (86-21) 6237-6183; (86-21)6237-6187;  
Fax: (86-21)6237-6189.  
Web page: <http://www.mfa.bg/shanghai>  
E-mail: [bulconshan@yahoo.com](mailto:bulconshan@yahoo.com)

**CZECH REPUBLIC**

**Embassy of the Czech Republic in the People's Republic of China**

Ri Tan Lu, Jian Guo Men Wai, Beijing 100600  
Tel.: 0086-10-85329500  
Emergency hotline: 0086-13911752207  
Fax: 0086-10-65325653  
E-mail.: [beijing@embassy.mzv.cz](mailto:beijing@embassy.mzv.cz)

**Consulate General of the Czech Republic in Shanghai**

Room 808, New Town Centre, 83 Loushanguan Rd., Shanghai 200336  
Tel.: 0086-21- 62369925, 62369926  
Emergency hotline: 0086-13918873144  
Fax: (86-21) 62369920  
E-mail.: [shanghai@embassy.mzv.cz](mailto:shanghai@embassy.mzv.cz)

**Consulate General of the Czech Republic in Hong Kong**

1204-5 Great Eagle Centre, 23 Harbour Road, Wanchai, Hong Kong  
Tel.: 00852-2802 2212  
Emergency hotline: 00852-91527246  
Fax: 00852- 2802 2911  
E-mail.: [hongkong@embassy.mzv.cz](mailto:hongkong@embassy.mzv.cz)

**CROATIA**

**Embassy of the Republic of Croatia**

in the People's Republic of China  
Beijing  
2-72 San Li Tun Diplomatic Office Building  
Chaoyang District, 100600 Beijing  
telephone: +86 10 6532 6241  
fax: +86 10 6532 6257  
email: [croemb.beijing@mvep.hr](mailto:croemb.beijing@mvep.hr)

## **CYPRUS**

### **Embassy of the Republic of Cyprus**

2-13-2, Ta Yuan Diplomatic Office Building, No.14 Liang Ma He Nan Lu, Chaoyang District Beijing, P.R.China

Tel: 6532 5057 / 59, 6532 7056 / 57

Fax: 6532 4244

E-mail: [beijingembassy@mfa.gov.cy](mailto:beijingembassy@mfa.gov.cy)

Website: [www.mfa.gov.cy/embassybeijing](http://www.mfa.gov.cy/embassybeijing)

## **DENMARK**

### **Embassy of Denmark Beijing:**

1 Sanlitun Dongwujie, Chaoyang District, Beijing 100600, People's Republic of China

Phone: +86 (10) 8532 9900 (24H)

Fax: +86 (10) 8532 9999

Email: [bjsamb@um.dk](mailto:bjsamb@um.dk)

Homepage: [www.kina.um.dk](http://www.kina.um.dk)

### **丹麦王国驻华大使馆**

中国 北京市 朝阳区

三里屯东五街一号

邮编: 100600

电话: +86 (10) 8532 9900 (24H)

传真: +86 (10) 8532 9999

电邮: [bjsamb@um.dk](mailto:bjsamb@um.dk)

[www.kina.um.dk](http://www.kina.um.dk)

### **Danish Consulate General Shanghai**

Room 3101, Shanghai International Trade Center

2201 Yan'an West Road, 200336 Shanghai, People's Republic of China

Phone: +86 21 8025 0600

Fax: +86 21 6209 0878

Email: [shagkl@um.dk](mailto:shagkl@um.dk)

Homepage: [www.kina.um.dk](http://www.kina.um.dk)

### **丹麦驻上海总领事馆**

上海市长宁区延安西路 2201 号国贸中心 3101 室 200336

电话: +86 21 8025 0600

传真: +86 21 6209 0878

电邮: [shagkl@um.dk](mailto:shagkl@um.dk)

网页: [www.kina.um.dk](http://www.kina.um.dk)

### **Danish Consulate General Guangzhou**

Suite 1578

China Hotel, Office Tower

Liu Hua Lu

Guangzhou 510015

People's Republic of China

Phone: +86 (20) 2829 7300

Fax: +86 (20) 8667 0315

E-mail: [cangkl@um.dk](mailto:cangkl@um.dk)

Homepage: [www.kina.um.dk](http://www.kina.um.dk)

### **丹麦驻广州总领事馆**

中国 广东省广州市 流花路 中国大酒店 商业大厦 1578 室 510015

电话: +86 (20) 2829 7300

传真: +86 (20) 8667 0315

电邮: [cangkl@um.dk](mailto:cangkl@um.dk)

网页: [www.kina.um.dk](http://www.kina.um.dk)

### **Danish Consulate General Chongqing**

Metropolitan Tower, 31/F #1

68 Zourong Road, Yuzhong District



400010 Chongqing, China  
Phone: +86 23 6372 6600  
Fax: +86 23 6372 5284  
E-mail: ckggkl@um.dk  
Homepage: www.kina.um.dk

**丹麦驻重庆总领事馆**

重庆市 渝中区 邹容路 68 号 大都会商厦 31 楼 1 号 400010  
电话: +86 23 6372 6600  
传真+86 23 6372 5284  
电邮: ckggkl@um.dk  
网页: [www.kina.um.dk](http://www.kina.um.dk)

**DELEGATION OF THE EUROPEAN UNION TO CHINA**

15 Dongzhimenwai Street, Chaoyang, Beijing  
[www.eu-in-china.com](http://www.eu-in-china.com)

**ESTONIA**

**Embassy of the Republic of Estonia**

No. 1, Liangmaqiao Beixiaojie,  
Chaoyang District,  
Beijing 100600  
People's Republic of China  
tel. (86 10) 85316700  
fax (86 10) 85316701  
email: [consular.beijing@mfa.ee](mailto:consular.beijing@mfa.ee)

爱沙尼亚共和国驻华大使馆  
北京市朝阳区亮马桥北小街 1 号  
邮编: 100600  
电话: (86 10) 85316700  
传真: (86 10) 85316701  
电子邮件: [embassy.beijing@mfa.ee](mailto:embassy.beijing@mfa.ee)

Emergency number for urgent consular issues +86 13701155862;+372 53 01 9999;

**Honorary Consul in Macau**

Dr. LIU CHAK-WAN  
12/F A-B, World Trade Centre 918, Avenida da Amizade Macau  
澳门友谊大马路 918 号  
世贸中心,12/F A-B  
邮政地址: 亚洲, 澳门 432 号邮箱  
Postal address: P.O. Box 432, Macau, Asia  
Tel. (853) 33 22 66  
Fax: (853) 72 77 68  
E-mail: [liustech@macau.ctm.net](mailto:liustech@macau.ctm.net)

**FINLAND**

**Embassy of Finland**

Kerry Centre, South Tower, Level 26  
Guanghua Lu 1  
Beijing 100020  
Tel. +86 (0) 10 85 19 83 00  
Fax: + 86 (0) 10 85 19 84 01  
Emergency: +358 9 1605 5551  
Email: [sanomat.pek@formin.fi](mailto:sanomat.pek@formin.fi)  
Home page: [www.finland.cn](http://www.finland.cn)  
Emergency: +358 9 1605 5551 (after office hours, public holidays)

芬兰：

芬兰驻华大使馆

北京市朝阳区光华路 1 号

嘉里中心南楼 26 层

100020

电话： +86 (0) 10 85 19 83 00

传真： + 86 (0) 10 85 19 84 01

紧急联系电话：+358 9 1605 5551

电子邮件：[sanomat.pek@formin.fi](mailto:sanomat.pek@formin.fi)

主页：[www.finland.cn](http://www.finland.cn)

紧急联系电话: +358 9 1605 5551 (非工作时间，节假日)

**Consulate General of Finland in Shanghai**

2501-2505 Citic Square

1168 Nanjing Xi Lu

Shanghai 200041

Telephone: 021 5292 9900

Fax : 021 5292 9880

Emergency. +358 9 1605 5551 (non-office hours only)

芬兰驻上海总领事馆

中信泰富广场,25 层,2501-2505 室

南京西路 1168 号

200041 上海

**Consulate General of Finland in Hong Kong**

10/F Club Lusitano

16 Ice House Street

Central

Hong Kong

Tel: +852-2525 5385

Fax: +852-2810 1232

Emergency number: +358 9 1605 5551 (non-office hour only)

Email: [sanomat.hng@formin.fi](mailto:sanomat.hng@formin.fi)

[www.finland.org.hk](http://www.finland.org.hk)

[www.facebook.com/ConsulateGeneralFinlandHongKongAndMacao](https://www.facebook.com/ConsulateGeneralFinlandHongKongAndMacao)

**FRANCE**

**Pékin | Ambassade**

Adresse: N° 60 Tianzelu, Liangmaqiao, Chaoyang district, 100600 Beijing

北京市朝阳区天泽路 60 号

法国驻华使馆

100660

Tél : +86 (0) 10 8531 2000

Fax : +86 (0) 10 8532 8109

Internet : <http://www.ambafrance-cn.org>

E-mail : [accueil-francais.pekin-amba@diplomatie.gouv.fr](mailto:accueil-francais.pekin-amba@diplomatie.gouv.fr)

**Pékin | Section consulaire de l'Ambassade**

Adresse: N° 60 Tianzelu, Liangmaqiao, Chaoyang district, 100600 Beijing

北京市朝阳区天泽路 60 号

法国驻华使馆

100660

Tél : +86 (0) 10 8531 2000

Fax : +86 (0) 10 8532 8109

Numéro d'urgence : 137 01 07 87 33

Internet : <http://www.ambafrance-cn.org>

E-mail: [accueil-francais.pekin-amba@diplomatie.gouv.fr](mailto:accueil-francais.pekin-amba@diplomatie.gouv.fr)

**Beijing | Embassy**

Address : N° 60 Tianzelu, Liangmaqiao, Chaoyang district, 100600 Beijing

北京市朝阳区天泽路 60 号

法国驻华使馆

100660

Phone: +86 (0) 10 8531 2000  
Fax : +86 (0) 10 8532 8109  
Internet: <http://www.ambafrance-cn.org>  
E-mail: [accueil-francais.pekin-amba@diplomatie.gouv.fr](mailto:accueil-francais.pekin-amba@diplomatie.gouv.fr)

**Beijing | Embassy's consular section**

Address : N° 60 Tianzelu, Liangmaqiao, Chaoyang district, 100600 Beijing  
北京市朝阳区天泽路 60 号  
法国驻华使馆  
100660  
Phone: +86 (0) 10 8531 2000  
Fax : +86 (0) 10 8532 8109  
Emergency number: 137 01 07 87 33  
Internet: <http://www.ambafrance-cn.org>  
E-mail: [accueil-francais.pekin-amba@diplomatie.gouv.fr](mailto:accueil-francais.pekin-amba@diplomatie.gouv.fr)

**Canton | Consulat Général**

Adresse: Guangdong International Hotel (GITIC) - Main Tower - Room 803 - 339 Huan Shi Dong Lu - Guangzhou 510098  
广州市环市东路 339 号广东国际大酒店主楼 803 室  
邮编 : 510098  
Tél: [86] (20) 28 29 20 00  
Fax: [86] (20) 28 29 20 01  
Numéro d'urgence: 136 00 08 13 95  
Internet: <http://www.ambafrance-cn.org>  
E-mail: [info@consulfrance-canton.org](mailto:info@consulfrance-canton.org)

**Guangzhou | General Consulate**

Address: Guangdong International Building - Main Tower - 8th floor - Room 810  
339 Huan Shi Dong Lu - Guangzhou (Canton) 510098  
Phone: [86] (20) 28 29 20 00  
Fax : [86] (20) 28 29 20 01  
Emergency number: 136 00 08 13 95  
Internet : <http://www.ambafrance-cn.org/-Consulat-Canton->  
E-mail: [admin-francais.canton-fslt@diplomatie.gouv.fr](mailto:admin-francais.canton-fslt@diplomatie.gouv.fr)

法国驻广州领事馆  
广州市环市东路 339 号  
广东国际大厦主楼 810 室  
邮编: 510098

**Chengdu | Consulat Général**

Adresse: Times Plaza – 2 Zongfu Road - 610016 Chengdu  
成都市总府路 2 号时代广场 30 楼 3009, 3010, 3003A  
邮编: 610016  
Tél: [86 ] (28) 66 66 60 60  
Fax : [86 ] (28) 66 66 61 03  
Numéro d'urgence: 138 80 31 38 31  
Internet: <http://www.ambafrance-cn.org>  
E-mail: [info@consulfrance-chengdu.org](mailto:info@consulfrance-chengdu.org)

**Chengdu | General Consulate**

Address: Times Plaza – 30th floor - 2 Zongfu Road - 610016 Chengdu  
成都市总府路 2 号时代广场 30 楼 3009, 3010, 3003A  
邮编: 610016  
Phone: [86] (28) 66 66 60 60  
Fax: [86 ] (28) 66 66 61 03  
Emergency number: 138 80 31 38 31  
Internet: <http://www.ambafrance-cn.org>  
E-mail: [chancellerie@consulfrance\\_chengdu.org](mailto:chancellerie@consulfrance_chengdu.org)

**Hong Kong | Consulat Général**

Adresse: Admiralty Centre - Tower II - 18 Harcourt Road - GPO Box 13 Hong Kong  
香港金钟夏悫道 18 号海富中心第二座 25-26 楼  
Tél: [852] 37 52 99 00  
Fax : [852] 37 52 99 01  
Numéro d'urgence: 852 93 37 05 95  
Internet: <http://www.consulfrance-hongkong.org>

**Hong Kong | General Consulate**

Address: Admiralty Centre - Tower II - 25/F and 26/F - 18 Harcourt Road - GPO Box 13 Hong Kong  
香港金钟夏悫道 18 号海富中心第二座 25-26 楼  
Phone: [852] 37 52 99 00  
Fax : [852] 37 52 99 01  
Emergency number (at night and on weekends only): 852 93 37 05 95  
Internet: <http://www.consulfrance-hongkong.org/>

**Shanghai | Consulat Général**

Adresse : Soho Zhongshan Plaza - Bâtiment A - 18ème étage -1055 Zhongshan Xi Lu – 200051 Shanghai  
法国驻上海总领事馆 200051 中山西路 1055 号 Soho 中山广场 A 座 18 楼  
Tél: [86] (21) 60 10 63 00  
Fax: [86] (21) 60 10 63 89  
Numéro d'urgence: 136 01 60 78 71  
Internet: <http://www.ambafrance-cn.org>  
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**Chongqing Consulate General**

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#### **ITALY**

##### **Ambasciata d'Italia a PECHINO**

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