

FIFA World Cup Qatar 2022™

Fan Guide



Host Country



Doha

Capital city



Arabic

is the official language:

(English is widely spoken)



2.7m

population



Currency:

Qatari Riyal

(QAR 1 = USD \$0.27)



+974

International
dialling code

The tournament



First FIFA World Cup
™ in the Middle East and
Arab world



Qatar will host the
22nd edition of the
FIFA World Cup™



Opening match:
21 Nov
at Al Bayt Stadium



Final
18 Dec
at Lusail Stadium



8 stadiums
will host matches



64 matches



32 national teams



28 days



The most
compact
tournament in modern
history



75km
longest distance
between stadiums



5km
shortest distance
between stadiums

The Final Draw for the FIFA World Cup Qatar 2022™ took place in Doha on 1 April.
Full Match Schedule is available [here](#)



Khalifa International Stadium | 40,000 seats

- Matches up to third-place play-off
- Located approximately 15km east of central Doha ([location map](#))
- Sports City Metro Station (Gold line) is a 10-minute walk from the stadium
- Stadium Express Buses will operate between dedicated Stadium Express Bus Hubs
- Car parking is located close to the stadium. Accessible parking options will be available
- Taxi and shared ride drop-off and pick-up is close to the stadium
- ATMs are available at the stadium
- Fun fact: the venue was originally built in 1976 and will remain Qatar's national sporting venue post-2022



Al Janoub Stadium | 40,000 seats

- Matches up to round of 16 stage
- Located 25km south of central Doha ([location map](#))
- Shuttle services will run to/ from Al Wakra Metro Station (Red line)
- Stadium Express Buses will operate between dedicated Stadium Express Bus Hubs
- Car parking is located close to the stadium. Accessible parking options will be available
- Taxi and shared ride drop-off and pick-up is close to the stadium
- ATMs are available at the stadium
- Fun fact: the design reflects the sails of Qatar's wooden dhow boats, traditionally responsible for much of the country's economy



Education City Stadium | 40,000 seats

- Matches up to quarter-finals stage
- Located 10km west of central Doha (location map)
- Education City Metro Station (Green line) is a 10-minute walk from the stadium
- Stadium Express Buses will operate between dedicated Stadium Express Bus Hubs
- Car parking is located close to the stadium
Accessible parking options will be available
- Taxi and shared ride drop-off and pick-up is close to the stadium
- ATMs are available at the stadium
- Fun fact: 20,000 seats from this venue will be donated to a country in need of sporting infrastructure post-2022. Qatar will donate over 170,000 in total



Ahmad Bin Ali Stadium | 40,000 seats

- Matches up to round of 16 stage
- Located along the Dukhan Highway, 20km west of central Doha and is adjacent to the Mall of Qatar (location map)
- Al Riffa Metro Station (Green line) is a 10-minute walk from the stadium
- Car parking is located close to the stadium
Accessible parking options will be available
- Stadium Express Buses will operate between dedicated Stadium Express Bus Hubs
- Taxi and shared ride drop-off and pick-up is close to the stadium
- ATMs are available at the stadium
- Fun fact: 90% of the old stadium that was on the same site was recycled and reused in this stadium that will be handed to Al Rayyan football club post-2022



Al Thumama Stadium | 40,000 seats

- Matches up to quarter-finals stage
- Adjacent to the east of the Doha Express Highway, 12km south of central Doha (location map)
- Shuttle services will run to/ from Free Zone Metro Station (Red line)
- Stadium Express Buses will operate between dedicated Stadium Express Bus Hubs
- Car parking is located close to the stadium
Accessible parking options will be available
- Taxi and shared ride drop-off and pick-up is close to the stadium
- ATMs are available at the stadium
- Fun fact: the circular form reflects the gahfiya – a traditional woven cap adorned by men and boys all across the Middle East for centuries



Al Bayt Stadium | 60,000 seats

- Matches up to semi-finals stage
- Recommended transport: Lusail Metro Station, Doha Metro Red Line followed by shuttle bus
- Adjacent to Al Khor Coastal Road, 50km north of central Doha and 5km south of Al Khor (location map)
- Shuttle services will run to/ from Lusail Metro Station (Red line)
- Stadium Express Buses will operate between dedicated Stadium Express Bus Hubs
- Car parking is located close to the stadium.
Accessible parking options will be available
- Taxi and shared ride drop-off and pick-up is close to the stadium
- ATMs are available at the stadium
- Fun Fact: Al Bayt means 'the home' in English. It's design is inspired by the tents traditionally used by nomadic people



Stadium 974 | 40,000 seats

- Matches up to round of 16 stage
- Adjacent to the Ras Abu Aboud Expressway. The closest stadium to central Doha, located 2km to the south ([location map](#))
- Ras Bu Abboud Metro Station (Gold line) is a 10-minute walk from the stadium
- Stadium Express Buses will operate between dedicated Stadium Express Bus Hubs
- Car parking is located close to the stadium. Accessible parking options will be available
- Taxi and shared ride drop-off and pick-up is close to the stadium
- ATMs are available at the stadium
- Fun fact: the first ever fully demountable FIFA World Cup stadium. The venue will be totally dismantled post-2022



Lusail Stadium | 80,000 seats

- Matches during every stage, including the final
- Located approximately 15km north of central Doha ([location map](#))
- Lusail Metro Station (Red line) is a 10-minute walk from the stadium
- Stadium Express Buses will operate between dedicated Stadium Express Bus Hubs
- Car parking is located close to the stadium. Accessible parking options will be available
- Taxi and shared ride drop-off and pick-up is close to the stadium
- ATMs are available at the stadium
- Fun fact: the biggest of the eight venues, the stadium is surrounded by the brand new futuristic Lusail City which will have a capacity for over 250,000 residents when finished

Hayya Card (FAN ID)

All fans will need a Hayya Card. It will provide access to stadiums and free public transport.

The Hayya Card will act as an entry permit to Qatar for international fans.

Once you have successfully purchased a ticket, you can begin your Hayya Card application.

[Click here](#) for further information.

Tickets

Fans applied for more than 17 million tickets during the opening sales phase.

Further sales phases will be announced by FIFA.

Visit [Qatar2022.qa/tickets](https://qatar2022.qa/tickets) for the latest information.

Travel & Accommodation

The extensive Qatar Airways network offers direct flights to Doha from more than 160 destinations.

Match ticket holders are able to book accommodation via the [Official Accommodation Agency website](#), which offers a host of exciting options, including:

- Hotels
- Apartments
- Villas
- Fan villages
- Floating hotels (cruise liners)

Qatar will deliver up to 130,000 rooms for fans.

Fans can also book accommodation via traditional routes, including hotel and holiday accommodation websites. Fans are also welcome to stay with family and friends in Qatar.

Transport

Qatar's compact nature means fans will always be in the thick of the action and never far from a stadium or tourist attraction.

Transport is cheap and plentiful across the country. Day passes on the Doha Metro cost QAR 6 (US\$ 1.65) following the one-off purchase of a QAR 10 (US\$ 2.75) charge card.

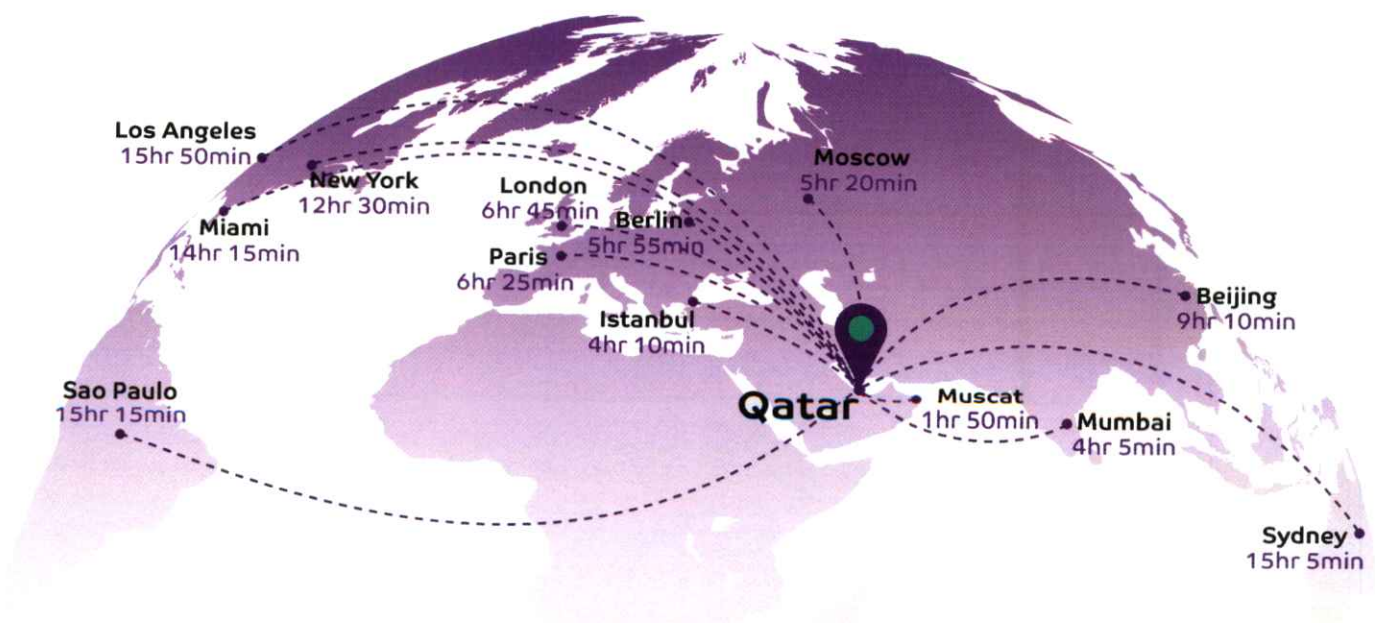
Fans can take the Doha Metro directly to five of the eight stadiums, with the remaining three venues served by a combination of metro and shuttle bus services. Transport will be free on match days for valid ticketholders.

The Doha Metro is also directly connected to Hamad International Airport, the main hub for fans travelling to Qatar.

Taxis are plentiful and competitively priced, with multiple ride hailing apps available in Qatar.

Tourist areas such as Msheireb Downtown Doha and Lusail both have light rail tram systems.

Fans wishing to drive from neighbouring countries can enter Qatar via the Salwa border crossing in Saudi Arabia.



Selected direct flight times to Doha



Safety

Qatar benefits from one of the lowest crime rates in the world. In January 2022, Qatar maintained its position as the 'safest country' in the world according to the Numbeo Crime Index.

Since Qatar was awarded the tournament, it has partnered with some of the most experienced security forces in the world with the aim of delivering a safe and secure tournament. Qatar's security forces have also attended extensive observation programmes at FIFA World Cup™ tournaments and other mega sporting events over the last decade to gain hands-on experience to deal with any situation. Qatar is committed to ensuring visitors will experience a safe and secure environment, along with a discrimination-free FIFA World Cup™.

Climate

The average temperature in November and December – when the tournament will be held – is 18-24C (64F-75F).

Food

Qatar has extensive international cuisine options and a host of food delivery services. All food in Qatar is halal compliant and most restaurants offer vegetarian options.

Local traditional dishes we'd recommend fans to try include [insert recommendations from team]. During November and December, dishes including [insert] are popular.

Restaurant prices vary depending on whether you are at a high-end hotel in Doha's West Bay area, or at a smaller independent restaurant in the Souq Waqif. Prices can vary from 300 QAR (\$75) to 20 QAR (\$5). Most major credit/debit cards are accepted across Qatar.

Tourist attractions

Qatar has a range of tourist attractions, including museums, beaches and malls. There will be plenty of activities for fans to enjoy away from watching live games in amazing stadiums. Check the Visit Qatar website for further details.

Fans wishing to take a desert safari are recommended to book through an official operator. Independent travel in the desert is dangerous for those unfamiliar with the territory. [Click here](#) for further details.

Five highlights we'd recommend every fan to experience include:

- Museum of Islamic Art
- Katara Cultural Village
- Inland Sea
- East-West/West-East
- Souq Waqif

Alcohol

Alcohol is not part of local culture, but hospitality is. Alcohol will be available to purchase for fans who wish to enjoy it. Special fan zones will be organised that will serve alcohol for fans wishing to purchase a drink and watch the games live on big screens. Alcohol is also served in licensed restaurants and in many hotels across the country today. Fans should note that drinking alcohol outside of designated areas is prohibited.

Fans should note that it is not permitted to bring alcohol into the State of Qatar. Fans should avoid traveling with alcohol from their country of origin or purchasing duty free products en route to avoid confiscation upon arrival into Qatar.

Fan support

Everyone will be welcome to attend Qatar 2022.

Qatar will have a free-to-call multilingual fan support helpline that will be operational 24 hours a day (insert number). Qatar will also deliver a Host Country app that will offer a variety of services for fans. News of the app launch will be announced in due course.

Qatar will also be delivering a centrally located consular service centre where representatives from every embassy present in Qatar will have a representative for immediate information / enquiries. A full consular contact list can be found on page [insert].

Qatar will also facilitate fan gatherings and fan walks across the country throughout the tournament.

Fans wishing to stay updated on all Qatar 2022 activity should visit Qatar2022.qa and follow the dedicated social media accounts:

- Facebook
- Twitter
- Instagram
- LinkedIn

Fans will be able to buy mobile phone sim cards on arrival at the airport. Ooredoo is the national carrier. Qatar also has a variety of free Wi-Fi locations and all stadiums will be connected by free superfast Ooredoo Wi-Fi.

Fan activities

Qatar 2022 will be the most compact tournament in modern history, meaning just one accommodation and an ability to watch up to two matches per day during the group stage.

Qatar and FIFA will be delivering a number of fan zones across the country. The main FIFA Fan Festival will be located in Doha's centrally located Al Bidda Park. More information will follow.

Qatar's famous Corniche promenade will also be turned into a 7km pedestrianised fan activity centre and be a key central meeting point.

Cultural awareness

Qatar is a relatively conservative country – but extremely welcoming. Hospitality is a cornerstone of local culture and everybody will be welcome in Qatar during the FIFA World Cup™.

Clothing

People can generally wear their clothing of choice. Visitors will be expected to cover their shoulders and knees when visiting public places like museums and other government buildings. Swimwear is allowed at hotel beaches and pools.

Public displays of affection

Public displays of affection are not part of local culture and we kindly ask for this to be respected by fans who travel to Qatar for the tournament.

Help and support

Visitors are advised to familiarise themselves with consular contact details prior to travelling to Qatar.

Photography

Qatar is a beautiful country with picturesque views and scenic landscapes. When taking pictures, common courtesy should be exercised and fans are advised to ask permission before photographing/filming members of the public. Fans should also be aware that taking pictures of government buildings is not permitted.



Healthcare

Qatar has a high standard of healthcare and state-of-the-art facilities. Visitors are advised to take out travel insurance prior to travelling to Qatar, in order to avail any necessary services.

Emergency services can be reached by dialing **999** from any phone.

Passengers handling medication, such as painkillers, antibiotics or medicines containing sedatives must provide the original prescription from the prescribing doctor before departure. It is advisable that prescriptions are attested by your national embassy. This is a standard requirement and will help ensure smooth entry to the country. Medicines should be carried in their original packaging so that customs authorities can easily identify them.

Fans should note that the import, export, production, manufacture, cultivation, ownership, acquisition, possession, trafficking, buying, selling, transferring, delivering and receipt of narcotic substances or plants, or dangerous psychotropic substances, as well as medical dispensation or prescription, exchange and transfer thereof, in whatever capacity, and intermediation therein may only be permitted in the circumstances and conditions set forth in the present law. (Law No. 9 of 1987 on Control and Regulation of Control and Regulation of Narcotic Drugs and Dangerous Psychotropic Substances (NDDPS)).

COVID-19

All requirements in relation to COVID-19 will be announced by Qatar's Ministry of Public Health. [Click here](#) for the latest information.

Sustainability

In 2020, Qatar and FIFA launched the first joint Sustainability Strategy and Policy. The policy defined sustainability commitments according to five pillars: human, social, economic, environmental and governance.

Qatar is committed to delivering the most sustainable sporting event in history. One aspect of the plan is to deliver a carbon-neutral tournament. Water conservation, waste management, carbon management, renewable energy, environmental

protection, urban connectivity, biodiversity and urban ecology are just a few of the means being used to achieve this goal.

Tournament sites have been designed, constructed and operated to limit environmental impacts, in line with the requirements of the Global Sustainability Assessment System (GSAS). A total of 15 GSAS certificates have been awarded across Qatar 2022 stadiums to-date.

[Click here](#) to read the FIFA World Cup Qatar 2022™ Sustainability Strategy.

Emergency Contact

- Insert

Useful links:

- [FIFA World Cup Qatar 2022™ \(FIFA website\)](#)
- [Supreme Committee for Delivery & Legacy](#)
- [Information about tickets, accommodation and the mandatory Hayya Card](#)
- [Information about Workers' Welfare on Qatar's FIFA World Cup™ projects.](#)
- [Qatar Airways](#)
- [Visit Qatar](#)
- [Ministry of Public Health](#)
- [COVID-19 travel and return policy \(this information is updated regularly\)](#)
- [Ministry of Foreign Affairs](#)

Additional information:

Consumer rights in Qatar are protected by law. The Consumer Protection Law covers all products and services whether charged for or given to the consumer free of charge. Consumers may lodge a complaint by calling 16001.

Match Schedule



**FIFA WORLD CUP
Qatar 2022**

[illegible]

A	Qatar (QAT) Ecuador (ECU) Guinea (GUI) Senegal (SEN)	B	England (ENG) USA (USA) USA (USA) Korea Rep. (KOR)	C	Argentina (ARG) Saudi Arabia (KSA) Mexico (MEX) Poland (POL)	D	France (FRA) EC Rep. (ESP) Denmark (DNK) Tunisia (TUN)	E	Spain (ESP) EC Rep. (ESP) Germany (GER) Japan (JPN)	F	Belgium (BEL) Morocco (MAR) Mali (MLI) Croatia (CRO)	G	Iran (IRI) Switzerland (SUI) Czech Rep. (CZE) Czech Rep. (CZE)	H	Portugal (POR) Uruguay (URU) Korea Rep. (KOR)		
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*Note: ICP 1: UAC/Australia v. Peru; ICP 2: Costa Rica v. New Zealand; EUR: Wales v. Scotland/Ukraine

FIFA.com 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

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